

# Important Information for PC-cillin 97 (version 3.0) for Windows 95

This document contains important information pertaining to the release of PC-cillin 97(version 3.0) for Windows 95. Each topic (listed below) in this file has its own number which allows you to use the Find command (under the Edit menu), to quickly jump to any section--just type in the number for the section you want to view.

- 1.1 Installation**
  - 1.2 Windows Explorer Scanning**
  - 1.3 Scanning Compressed Files**
  - 1.4 Boot Sector Viruses Not Appearing in Virus Found**
  - 1.5 Pattern File Updates**
  - 1.6 Internet Access Required for Some Features**
  - 1.7 Compatibility Issues**
  - 1.8 Excluding "Move To" Directory in SmartMonitor**
  - 1.9 Cookies in Internet Explorer and the Internet Virus Lab**
  - 1.10 Providing Settings for a Corporate Proxy Server**
  - 1.11 Technical Support**
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## **1.1 Installation**

Before installing PC-cillin for Windows 95, you must uninstall any prior versions of PC-cillin (PC-cillin for Windows 3.1, PC-cillin 95, or PC-cillin II). In addition, a Quick Start Guide that is included in the PC-cillin package outlines how to get up and running in no time at all.

## **1.2 Windows Explorer Scanning**

In Windows Explorer, when you right-click on an item, a PC-cillin Scan option is provided in the drop-down menu that lets you perform a manual scan on that item. There are two exceptions though -- the Inbox and Internet shortcuts that appear on your Windows 95 desktop. Currently, you cannot scan these two items in this manner, even though the PC-cillin Scan command appears when you right-click on them. Nothing will happen if you select that command.

## **1.3 Scanning Compressed Files**

1. Due to a password-protected ZIP file's encryption, PC-cillin cannot scan these types of compressed files.
2. If you decide to stop a scan in progress and PC-cillin is scanning a compressed file at the time, the program will finish scanning that file, then halt the scan. In other words, once PC-cillin begins scanning a compressed file, it will not stop until it is done. Depending on the size of a compressed file, this action may give the appearance that PC-cillin is not responding to your request to stop the scan.

## **1.4 Boot Sector Viruses Not Appearing in Virus Found**

Due to the nature of boot viruses and the fact that they do not have a physical location on your hard drive, they are not listed in the Virus Found warning message, which specifies the location of a detected virus.

## **1.5 Pattern File Updates**

If you cannot start the modem or you get a "handshake error" on the Update Pattern page from the BBS to download pattern, set the initialization string (as required by your modem) on the Update Options page.

When you download the latest virus pattern file from PC-cillin's Internet site, you are still connected with your Internet provider. We do not want to automatically disconnect a current session. However, when the download is completed, unless you want to stay connected, we recommend disconnecting to prevent incurring additional connect time charges with your service provider.

If you have installed Internet access software (such as the Internet Explorer included with Microsoft Plus) but have not setup an account with a service provider, PC-cillin will wait for a response from the Internet (which will never happen because an account has not been setup with a service provider). Therefore, all of the Pattern Update buttons will remain gray until you either complete the Internet connection installation, or unload (and reload) PC-cillin.

### **Free Virus Pattern File Updates**

For optimum protection against viruses, you must continue to update your virus pattern file, which is used by PC-cillin to detect virus activity. You can download pattern files from either the Internet or BBS after you register the product.

## **1.6 Internet Access Required for Some Features**

You must have Internet access to use some of PC-cillin v3.0's features, including the Virus Lab, Internet Virus Doctor, and updating your virus pattern files via the Internet.

## **1.7 Compatibility Issues**

YAMAHA CDR: If you try to access your CD-ROM drive without a CD-ROM disk inserted, the system will not respond until you insert the CD-ROM disk. If you run PC-cillin v3.0 under this environment, always keep the CDR ready.

## **1.8 Error When Opening Viruses in "Move To" Directory**

In the SmartMonitor, you have the option of moving viruses to a "holding bin" until you decide what to do with them. By default, that holding bin is the directory C:\PC-CILLIN97\VIRUS.

Problem is, if you go to the C:\PC-CILLIN\VIRUS directory and try to open a virus-infected file, you will receive an error because PC-cillin is trying to move that file to a directory in which the file already exists. Clear? In any case, do not be alarmed. This error message is for your own protection.

## **1.9 Cookies in Internet Explorer and the Internet Virus Lab**

Under the Advanced Options in Internet Explorer, you can choose to be warned before accepting "cookies" (a function whereby information is downloaded to your system from the Web). If this option is selected, you will be warned every time you access PC-cillin's Internet Virus Lab using Internet Explorer or if you do a virus pattern file update via the Update Pattern tab.

In addition, if you set up PC-cillin to perform a prescheduled update, it will be interrupted because of the warning prompt that Internet Explorer will display. Therefore, the prescheduled update would NOT be completed automatically.

### **1.10 Providing Settings for a Corporate Proxy Server**

If you have a corporate proxy server and problems arise connecting to the Internet Virus Lab, you may have to enter the server's IP address in the Update Options tab (accessible in the Main program under the Options menu). To get the server's IP address, contact your network or system administrator.

### **1.11 Technical Support**

Technical support is available to registered users at Trend offices worldwide. To find a Trend Office nearest you, look in the *tech.txt* file in the program group or under the Technical Support topic in the on-line help or user's guide. You can also find the address of a Trend office near you from our Web site at:

**Web Page**                    <http://www.antivirus.com> **or** [www.trendmicro.com](http://www.trendmicro.com)

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